

SOLIVIA HOTEL

SUSTAINABILITY REPORT

SUSTAINABILITY REPORT

In the sustainability report published by SOLIVIA HOTEL, we would like to share our environmental and social work and our goals for the future.

We are wholeheartedly committed to development and growth focused on Sustainable Tourism. Going one step beyond legal compliance, we strive to reach international standards in quality, environment, food safety, energy and occupational health and safety.

We take social responsibility into account by building lasting and sincere relationships with all our stakeholders. We focus on managing sustainability risks effectively and ensuring sustainable growth through long-term strategies.

Our Sustainability Report covers data for the 2026 period.





ABOUT US

SOLIVIA HOTEL IS A 5-STAR HOTEL LOCATED AT AY IŞIĞI STREET NO: 2, KONAKLI, ALANYA / ANTALYA, WITH A TOTAL OF 169 ROOMS, INCLUDING 2 ACCESSIBLE ROOMS.

THE HOTEL OFFERS A WIDE RANGE OF LEISURE AND WELLNESS FACILITIES. FOR WATER LOVERS, IT APPEALS TO ALL AGES WITH A HEATED INDOOR POOL OFFERING YEAR-ROUND COMFORT, OUTDOOR POOLS AND SPECIAL WATER PLAY AREAS FOR CHILDREN. THE 100-METRE PRIVATE BEACH, JUST A FEW STEPS FROM THE SEA, IS EQUIPPED WITH SUNBEDS, SHADE AND LIFEGUARD SERVICES. IN WELLNESS, MINDFULNESS-FOCUSED SPA THERAPIES AND SPECIAL BODY CARE RITUALS HELP RESTORE INNER BALANCE. IN GASTRONOMY, SPECIAL MENUS PREPARED BY OUR CHEFS WITH LOCAL INGREDIENTS BRING THE RICH CULINARY HERITAGE OF THE MEDITERRANEAN TO OUR GUESTS. SUNSET TERRACES AND RELAXATION CORNERS AMONG THE OLIVE TREES COMPLETE THE HOTEL'S CALMING ATMOSPHERE.







SOLIVIA HOTEL

LEGAL DOCUMENTS



T.C. KÜLTÜR VE TURİZM BAKANLIĞI

GSTC

TGA TÜRKİYE TURİZM TANITIM VE GELİŞTİRME AJANSI

BUREAU VERITAS

GSTC Sertifikasyon Kodu : GSTC HABVTR240178

Çevresel ve Kültürel Sürdürülebilirlik SERTİFİKASI

Türkiye Turizm Tanıtım ve Geliştirme Ajansı tarafından önerilen bu sertifika **Bureau Veritas Certification Hong Kong Limited** tarafından düzenlenmiştir.

Bureau Veritas Certification Hong Kong Limited GSTC tarafından akredite edilmiş olup, akreditasyon kapsamları www.gstcouncil.org adresinde yayınlanmaktadır.

SOLIVIA HOTEL

KONAKLI MAH. AY IŞIĞI SOK. NO: 2 ALANYA, ANTALYA, TÜRKİYE

GSTC tarafından tanınan Türkiye Sürdürülebilir Turizm Standardı, Versiyon 1.0, 19 Mayıs 2022'de belirtilen gerekliliklere göre yapılan denetime ve imzalanan sözleşmeye istinaden **Bureau Veritas Certification Hong Kong Limited** işbu belge ile yukarıda listelenen tesisin Türkiye Sürdürülebilir Turizm Standardı, Versiyon, 1.0 19 Mayıs 2022 ile uyumlu olduğunu onaylar. Bu belge, Çevresel ve Kültürel Sürdürülebilirlik Programı kriterlerindeki turizm hizmetlerinin karşılandığını garanti eder.

Sertifika Numarası	BVGH-ST-HI-0753
İlk Sertifika Tarihi	26 / 09 / 2024
Düzenleme Tarihi	26 / 09 / 2025
Geçerlilik Tarihi	25 / 09 / 2028

İmza

İBRAHİM TAGAY
Belgelendirme Müdürü

Kuruluş Türü
Konaklama İşletmesi

SOLIVIA HOTEL

* Çevresel ve Kültürel Sürdürülebilirlik Programı, T.C. Kültür ve Turizm Bakanlığı öncülüğünde geliştirilmiştir.



T.C.
ALANYA BELEDİYE BAŞKANLIĞI

ULUSAL TATİL GÜNLERİ ÇALIŞMA RUHSATI

RUHSAT BAŞLANGIÇ TARİHİ	: 13-03-2026
RUHSAT BİTİŞ TARİHİ	: 31-12-2026
RUHSAT YILI / NO	: 2026 / 401
İŞYERİ RUHSAT YIL / NO	: 2026 / 263
ADI SOYADI	: OZERA TURİZM İŞLETMECİLİK VE TİCARET A.Ş.
T.C. KİMLİK NO	:
VERGİ NO / DAİRE	: 6500179062 / ANTALYA
İŞYERİ UNVANI	: SOLİVİA HOTEL
FAALİYET KONUSU	: İÇKİLİ OTEL İŞL.
İŞYERİ ADRESİ	: KONAKLI MAH. AYIŞIĞI SK. DIŞ KAPI NO : 2 ALANYA/ANTALYA
İŞYERİ RUHSAT TÜRÜ	: UMUMA AÇIK İSTİRAHAT VE EĞLENCE YERİ
İŞYERİ RUHSAT SINIFI	: 3.SINIF
İŞYERİ M2	: 12521

İŞYERİNİN TAPU BİLGİSİ

Mahalle: Ada: 263 Parsel: 7

AÇIKLAMA:

Belediye Başkanı a.
Ali YENİALP
Belediye Başkan Yardımcısı

2464 Sayılı Kanun ve 7033 sayılı kanuna istinaden hazırlanan bu ruhsat 2664 sayılı Belediye Gelirleri Kanununa göre belirlenen yıllık harcın ödenmesi üzerine düzenlenmiştir.
İşyerinin devredilmesi veya kapatılması halinde iade edilecektir.



T.C.
ALANYA BELEDİYE BAŞKANLIĞI

İŞYERİ AÇMA VE ÇALIŞMA RUHSATI

RUHSAT VERİLİŞ TARİHİ	: 13-03-2026
RUHSAT SIRA NO	: 2026 / 263
ADI SOYADI / UNVANI	: OZERA TURİZM İŞLETMECİLİK VE TİCARET A.Ş.
T.C. KİMLİK NO	:
VERGİ NO / DAİRESİ	: 6500179062 / ANTALYA
İŞYERİ UNVANI	: SOLİVİA HOTEL
FAALİYET KONUSU	: İÇKİLİ OTEL İŞL.
TALİ FAALİYET	:
İŞYERİ ADRESİ	: KONAKLI MAH. AYIŞIĞI SK. DIŞ KAPI NO : 2 ALANYA/ANTALYA
İŞYERİ RUHSAT TÜRÜ	: UMUMA AÇIK İSTİRAHAT VE EĞLENCE YERİ
İŞYERİ RUHSAT SINIFI	: 3.SINIF
İŞYERİ M2	: 12521 M2

İŞYERİNİN TAPU BİLGİSİ

Mahalle: Ada: 263 Parsel: 7

AÇIKLAMA: BU İŞYERİNDE İZİNSİZ MÜZİK YAYINI YAPILMASI, 18 YAŞINDAN KÜÇÜKLERE VE FAZLA ALKOLLÜLERE İÇKİ SERVİSİ YAPILMASI YASAKTIR. KOLLUK GÖRÜŞÜ ALINMIŞ OLUP, 400 MT. MESAFE KURALINA UYGUNDUR. BU RUHSAT 2005/9207 SAYILI YÖNETMELİĞİN 8. MADDESİ UYARINCA 2011/855 SAYILI RUHSATIN DEVRİ YAPILARAK DÜZENLENMİŞTİR.

Belediye Başkanı a.
Ali YENİALP
Belediye Başkan Yardımcısı

14/07/2005 tarihli ve 2005/9207 sayılı Bakanlar Kurulu kararı ile yürürlüğe konulan İşyeri Açma ve Çalışma Ruhsatlarına İlişkin Yönetmelik kapsamında düzenlenmiştir.
İşyerinin devredilmesi veya kapatılması halinde iade edilecektir.

OUR SERVICES

24/7 Reception
Breakfast
Garden
Wireless Internet







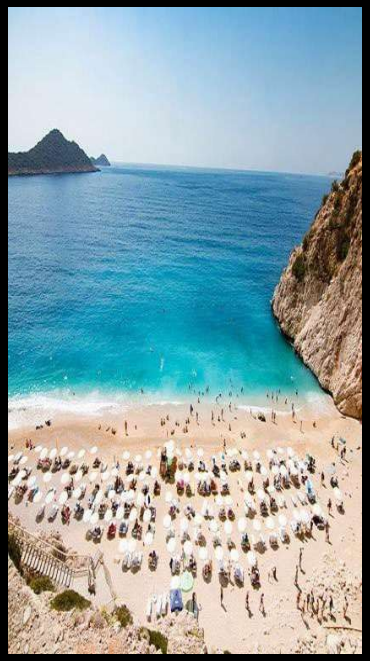
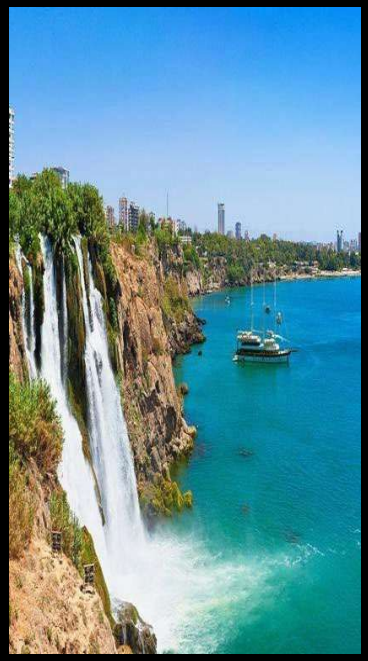
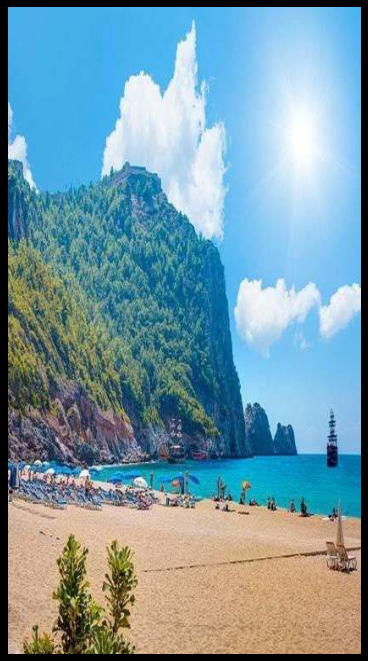
IN OUR ROOMS

LCD TV
Air Conditioning
Hair Dryer
Mini Fridge
Kettle
Towels
Slippers
Shampoo
Shower Gel
Hand Soap
Garden View










OUR POLICIES

SUSTAINABILITY

We firmly believe that a successful business and corporate responsibility are closely linked. We aim to ensure corporate sustainability in every part of our business so that guests, team members, the environment, local communities and all stakeholders understand and benefit from our activities.

- Managing the use of energy and natural resources efficiently,
- Minimising the environmental impact of the materials and products we use,
- Protecting natural and cultural heritage,
- Ensuring equality without discrimination based on religion, sect, language, race, colour, gender, marital status, political opinion, age, physical disability or similar grounds,
- Supporting projects for the development of our region and the well-being of the community,
- Purchasing from companies committed to sustainable development,
- Increasing employment of local people,
- Complying with the legal obligations related to our activities.

OUR POLICIES

PURCHASING

- Choosing raw material suppliers that comply with applicable laws and regulations,
- Requiring suppliers to respect the environment, take measures to minimise their environmental footprint and manage their waste properly, avoid landfilling as far as possible and never knowingly pollute soil, air or water,
- Choosing suppliers that provide a safe working environment for their employees, with a focus on subcontractors and on-site service providers that must comply with all regulations,
- Choosing suppliers with high business ethics that prevent all forms of corruption, compete fairly and respect the intellectual property rights of others,
- Preferring suppliers that comply with ISO standards such as ISO 9001 and ISO 14001 and with the 10 Principles of the United Nations Global Compact.

ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT

We adopt as a goal and principle the implementation of the necessary procedures for environmental and waste management, the provision of the required conditions and the supply of the necessary resources. Our organisation strives to reduce the environmental risks of all its activities to an acceptable level. This includes sustainable use of resources, recycling, attention to water and air quality, climate change mitigation and adaptation, and the protection of ecosystems.

- Environmental criteria are considered in investment decisions,
- The potential environmental impact of all activities is considered,
- Threats to the environment are identified,
- Materials and equipment with the least environmental impact are preferred,
- Environmental awareness is part of our organisational culture.

SOLIVIA HOTEL

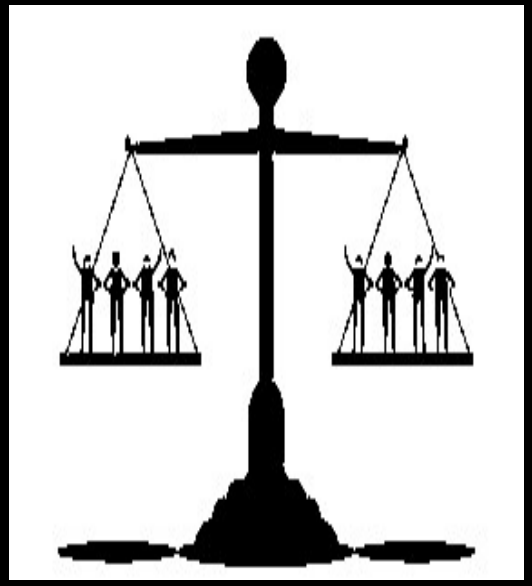
OUR POLICIES

ENERGY EFFICIENCY

As an organisation aware that the sustainable growth at the heart of our activities is only possible by upholding the principles of a sustainable environment and energy, we commit to:

- Using natural resources efficiently,
- Increasing recycling and recovery,
- Using energy-efficient technologies,
- Using energy-saving products,
- Supporting high-performance designs,
- Complying with legal and other environmental and energy requirements,
- Improving our environmental and energy performance,
- Taking measures to reduce the negative environmental impact of our activities,
- Reviewing our goals and targets regularly.

OUR POLICIES



WOMEN'S RIGHTS AND GENDER EQUALITY

- Our organisation operates from a gender-equality perspective.
- It does not see women as a single category; it takes diversity and differences into account.
- It opposes discrimination based on age, ethnicity, marital status, belief, sect, physical ability and gender identity.
- It ensures that all its work is accessible to all women, including women with disabilities.
- All written, spoken and visual content it produces, including publications and digital media, is free from gender-based discrimination, misogyny, hate speech, sexism and racism.
- It accepts international human rights conventions as a constitutional basis for its work.

SOLIVIA HOTEL

OUR POLICIES

CHILDREN'S RIGHTS

Children's rights define the rights of all children worldwide and are steps taken to protect them. From the moment of birth, every child has rights such as education, health, life, shelter and protection against sexual or psychological exploitation. Children are also vulnerable to adults and other children, so granting and protecting these rights is very important for all children.



- We do not allow child labour in our organisation and expect the same from our business partners.
- We make sure that children are supervised by their families and our staff during activities.
- We organise activities to raise awareness of children's rights.

- If we witness suspicious behaviour involving children, we first inform management and, where necessary, ask official authorities for help.

ECO-FRIENDLY PRACTICES

Edible food waste is given to street animals as food

We hold a Zero Waste Certificate

Waste is separated

To reduce carbon emissions, we prioritise hiring local people who live nearby

Solar energy is used for hot water

A+ energy-class appliances are used

LED lighting is used

Energy and water saving notices are displayed in rooms

SOLIVIA HOTEL

STAFF AND WORKING LIFE

Staff training: Sustainable Tourism
Environmental Waste Management
Sustainability Policies
Biodiversity
Children's Rights
Orientation
First Aid
Basic Occupational Health & Safety and Hygiene training has been successfully completed, and all legal requirements under labour law are strictly fulfilled.









VISITING RULES FOR HISTORICAL, CULTURAL AND NATURAL SITES

- ✓ Follow the rules posted at the sites you visit and the instructions of the staff.
- ✓ Respect the religious and cultural sensitivities of the place you visit.
- ✓ Wear modest clothing when visiting mosques, shrines and similar sites, and do not enter areas with shoes where this is not allowed.
- ✓ Do not pollute the environment or light fires.
- ✓ Do not write or draw on historic buildings and monuments.
- ✓ Do not take photos where photography is prohibited.

- ✓ Be mindful of local sensitivities during your trip and avoid behaviour that may disturb others.

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GUEST SATISFACTION

Guest satisfaction surveys on sustainability are placed in the rooms and are regularly monitored and recorded.

Guest satisfaction in the survey reached 98%.

2026 GOOGLE RATING: 4.9



ENVIRONMENT AND WASTE MANAGEMENT

In our common areas and rooms, we separate plastic, glass, metal, paper and non-recyclable waste.



